

AREA SCORECARD FQ3 2012-13

1 Background

- 1.1 This paper presents the Area Scorecard exceptional performance for financial quarter 3 2012-13 (October to December 2012).

2 Recommendations

- 2.1 It is recommended that the Area Committee notes the exceptional performance presented on the Scorecard.

Jane Fowler
Head of Improvement and HR

For further information, please contact:

David Clements
Improvement and Organisational Development Programme Manager
(Planning and Performance Management)
01465 604205



Oban, Lorn and the Isles Area Scorecard FQ3 12/13

**Exceptions
2012-13**

FQ1	FQ2	FQ3	FQ4
-----	-----	-----	-----

Key to Acronyms

Streetscene	Target	OL&I	Council
Car Parking income to date - OL&I	£ 500,611	£ 357,648 R ↓	£ 624,821
Dog fouling - number of complaints LORN		6 ↓	
Dog fouling - number of complaints MULL		0 ↓	
Dog fouling - number of fines issued LORN	0	0 →	
Dog fouling - number of fines issued MULL	0	0 →	
LEAMS - OL&I Lorn	73	69 R ↓	76
LEAMS - OL&I Mull	73	74 G ↓	
No of Complaints ref Waste Collection - OL&I Lorn		30 ↓	101
No of Complaints ref Waste Collection - OL&I Mull		2 ↓	
Dark street lamps – number of dark-lamp-nights * no data currently *			

Housing and Planning	Target	OL&I	Council
CC1 Affordable social sector new builds - OL&I	0	12 G ↓	12
* ACHA - currently no ACHA data in Pyramid *			
% of ALL Planning Apps Processed within timescale in OL&I	68.0 %	79.7 % G ↓	75.1 %
% of Major Planning Apps Processed in 4 months in OL&I	55.0 %	100.0 % G →	0.0 %
% of Building Warrants Apps responded to within 20 days - OL&I	80.0 %	94.6 % G ↓	97.6 %

Adult Care	Target	OL&I	Council
OL&I - No of DP Clients		27 ↓	107
OL&I - No of People Awaiting FPC within their Homes	0	0 G →	0
Colonsay - % of Older People receiving Care in the Community - In Year	80.0 %	100.0 % G →	74.8 %
Mull & Iona - % of Older People receiving Care in the Community - In Year	80.0 %	90.9 % G ↓	
Oban - % of Older People receiving Care in the Community - In Year	80.0 %	55.7 % R ↓	
Tiree & Coll - % of Older People receiving Care in the Community - In Year	80.0 %	0.0 % R →	

Children & Families	Target	OL&I	Council
CA12 OL&I - Total No LAAC		32 ↓	123
CA25 OL&I - % Reviews of LAAC Convened within Timescales	100 %	50 % R ↓	82 %
CP16 OL&I % of Children on CPR with a completed CP plan	100 %	100 % G	97 %

Schools	Target	OL&I	Council
HMIE positive School Evaluations - OL&I	75 %	100 % G ↓	88 %
% Positive destinations ACY 12/13	86.0 %	Currently no OL&I data	89.1 %
% 5+ SCQF level 6 (Oban High)	12.60 %	12.14 % R ↓	11 %
% 5+ SCQF level 6 (Tiree High School)	12.60 %	30.00 % G ↓	
% 5+ SCQF level 6 (Tobermory High)	12.60 %	6.67 % R ↓	
School % unauthorised absence (Oban High)		2.0 % ↓	1.3 %
School % unauthorised absence (Tiree High School)		3.8 % ↓	
School % unauthorised absence (Tobermory High)		0.8 % ↓	

Roads	Target	OL&I	Council
% road area resurfaced/reconstructed - OL&I	FY 12/13 1.13 %	1.15 % G ↓	1.88 %
% road area surface treated - OL&I	FY 12/13 2.87 %	2.73 % R ↓	4.45 %
% Cat 1 road defects repaired by end of next working day - OLI	90 %	100 % G →	94.3 %

Community Resilience	Target	OL&I	Council
OL&I % community councils with emergency plan	0 %		
OL&I % community councils developing an emergency plan			



Oban, Lorn and the Isles Area Scorecard

FQ3 12/13

Exceptions

Streetscene

	FQ2	FQ3	Target FQ3
Car Parking income to date - OL&I	£ 272,460	£ 357,648	£ 500,611
LEAMS - OL&I Mull	72	74	73
LEAMS - OL&I Lorn	78	69	73

Roads

	FY 11/12	FY 12/13	Target FY 12/13
% road area surface treated - OL&I	4.24 %	2.73 %	2.87 %

Children & Families

	FQ2	FQ3	Target FQ3
CA25 OL&I - % Reviews of LAAC Convened within Timescales	45 %	50 %	100 %

Adult Care

Oban - % of Older People receiving Care in the Community - In Year	68.2 %	55.7 %	80.0 %
Tiree & Coll - % of Older People receiving Care in the Community - In Year	0.0 %	0.0 %	80.0 %

Schools

HMIE positive School Evaluations - OL&I	71 %	100 %	75 %
---	------	-------	------

	School year 2010-11	School year 2011-12	Target for 2011-12
% 5+ SCQF level 6 (Oban High)	12.38 %	12.14 %	12.60 %
% 5+ SCQF level 6 (Tobermory High)	13.33 %	6.67 %	12.60 %

Performance which has changed significantly

Streetscene

	Target	OL&I	Council	
No of Complaints ref Waste Collection - OL&I Lorn		30	101	Complaints continue to increase

Schools

% 5+ SCQF level 6 (Tiree High School)	12.60 %	30.00 %	11 %	Results well above the national average
School % unauthorised absence (Tiree High School)		3.8 %	1.2 %	Absence in excess of average

Housing and Planning

% of ALL Planning Apps Processed within timescale in OL&I	68.0 %	79.7 %	75.1 %	Results show excellent improvement
---	--------	--------	--------	------------------------------------

Roads

% Cat 1 road defects repaired by end of next working day - OLI	90 %	100 %	94.3 %	In spite of increased defects, greatly improved performance
--	------	-------	--------	---